

The 12 Laws of Golf Marketing - 2025

By Andrew Wood

About the Author



Andrew Wood is the world's leading expert in golf, resort, real estate, and destination marketing, having worked with over 3,000 courses in 22 countries. He is the <u>author</u> of over 60 books and is a sought-after speaker on sales, marketing, and business success. He is the founder of <u>www.LegendaryMarketing.com</u> & publisher of <u>www.WorldsBestGolfDestinations.com</u>, with a subscriber base of over 450,000 traveling golfers.

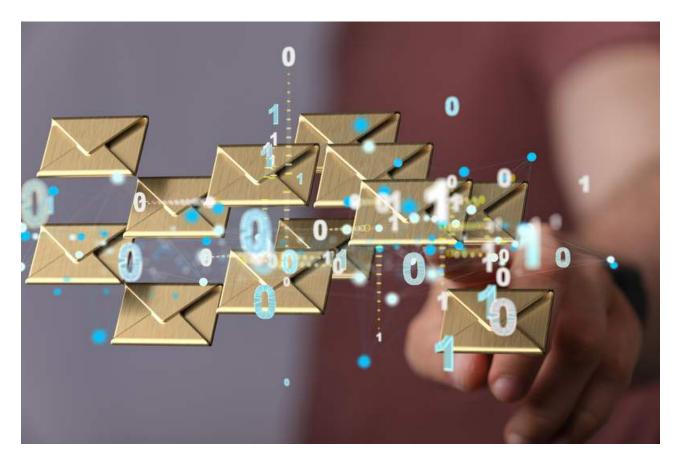
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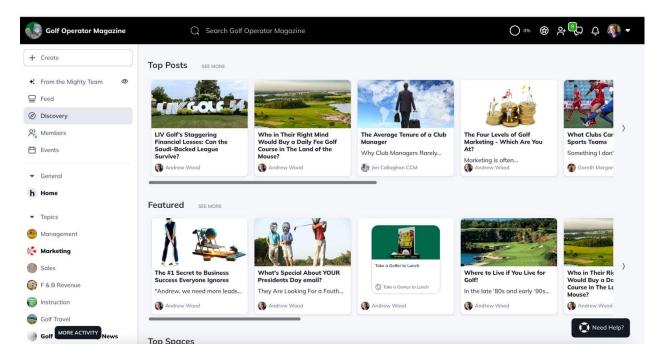


1. He With the Biggest Database Still Wins

If you don't have a database, you don't have a business. Period. In 2025, the most valuable asset any golf course, brand, or instructor can own is a well-maintained and engaged email database. Organic social media reach is dead, ads are getting more expensive, and algorithms are working against you. But email? Email still delivers. It's direct and personal and gives you control over your marketing.

A large, **targeted** database of golfers gives you leverage. It allows you to segment customers, deliver personalized offers, and re-engage past players. The key is growing and actively nurturing the database—regular newsletters, special offers, surveys, and stories keep your audience engaged. You need to think beyond simple lead capture and consider ways to refine, clean, and optimize your list continuously. Personalization, automation, and segmentation are key factors in ensuring your database remains a valuable asset that keeps golfers returning.

Everywhere I have had massive success, it has come from building a huge database fast. I launched a new business offering online horse training videos three years ago. Today, I have 174,000 emails from women who own horses. https://www.happyhorsehappylife.com did \$750,000 in year one. World's Best Golf Destinations has a database of over 500,000 golfers, and I have huge lists in the hotel, restaurant, and many other industries. Large, clean lists are gold, but the content you send them must be GREAT, or they go bad fast!



2. Own Your Social Audience - Private Networks

Social media is no longer a free-for-all traffic driver. Platforms like Facebook, Instagram, and TikTok are ruthlessly throttling organic reach in favor of paid ads. You must shift your focus from building audiences on rented land to creating them in private, owned communities.

Your goal? Get golfers off public platforms and into private groups, email lists, or membership-based communities where you control the conversation. Whether it's a **Mighty Networks community** or a **Kajabi membership site**, private spaces allow for deeper engagement, better conversions, and a more loyal audience. Private spaces allow for deeper engagement, better conversions, and a more loyal audience.

But moving people to a private space isn't enough—you must give them a reason to stay and engage. Create a sense of exclusivity and value by offering premium content, live Q&As, VIP access to insights, member-only discounts, or behind-the-scenes updates they can't find anywhere else. The more active and engaged your community is, the more valuable it becomes as a revenue stream and brand-building asset. With an owned audience, you are no longer at the mercy of ever-changing algorithms or ad costs. You control your reach, engagement, and sales pipeline, making it one of the smartest long-term investments in your golf marketing strategy.

Examples:

https://www.andrewwood.life https://www.impactzonegolfcommunity.com



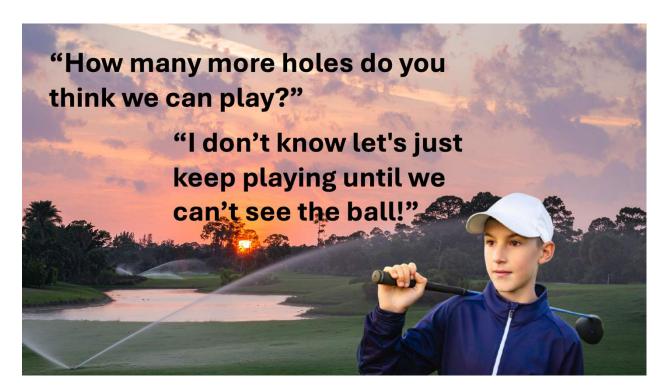
Use Other Social Media to Drive People to Your Private Networks

3.

Public social media is now just a traffic tool—a means to an end, not the destination. Your content on **Facebook**, **Instagram**, **LinkedIn**, **YouTube**, **and even Blogs** should have one primary goal: **move people into your private network** where you can communicate without interference and algorithm restrictions.

Every post, video, blog, and ad should include a clear call-to-action (CTA) directing golfers to your private community, email list, or membership site. Whether it's a Facebook article linking to an exclusive report, a LinkedIn post driving readers to a webinar, or a YouTube video funneling viewers to a private membership, the key is turning social media traffic into owned audience assets.

It's a big mistake relying on social media itself as a business model—don't do it. Social platforms can change their rules overnight, cutting off your reach and revenue. By strategically positioning your private network as the ultimate destination—whether for insider access, premium content, or exclusive offers—you can gradually migrate your audience from algorithm-dependent platforms to a space where you have complete control over messaging, engagement, and monetization. Use social media as a lead generation machine, not your business foundation. The sooner you shift your strategy, the stronger and more resilient your brand will be.



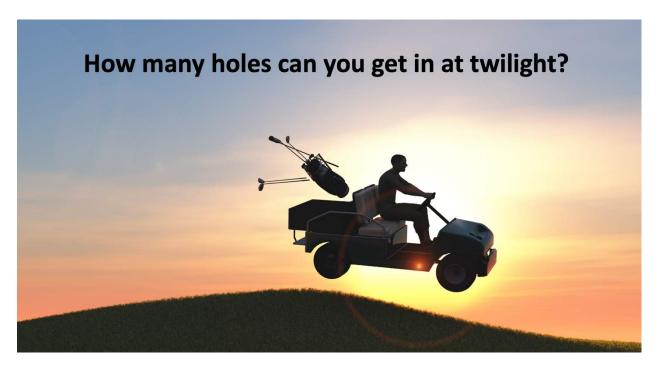
4. Passion - Technology Has Dumbed Down Golf Marketing

Most golf advertising—especially for high-end clubs and resorts—completely misses the mark. It's written in "corporate speak," crafted by people who neither understand the game nor feel any passion. These ads rely on glossy photos, generic slogans, and celebrity endorsements, failing to capture the thrill of a well-struck shot or the camaraderie of a twilight round with a friend.

This lack of authenticity has always frustrated me. Instead of igniting passion, most golf marketing feels like a hollow pitch—forgettable and uninspired. It fails to create an emotional connection or inspire the kind of loyalty that brands. With AI, automation, and templates dominating the industry, golf marketing has become lazy and cookie-cutter. Too many campaigns are stuffed with superlatives like "luxury, exclusive, opulent"—but without any real heart. Golf is an emotional game, and your marketing must reflect that.

Great storytelling, humor, controversy, and personal experiences outperform robotic, generic content. Golfers crave real human connection—passion beats perfection every time. Brands that inject personality, opinion, and emotion into their messaging will constantly outshine those relying solely on automation.

Authenticity creates lasting customer loyalty. Share your journey, struggles, and triumphs. Challenge the status quo. Be polarizing if necessary—people engage with brands that make them feel something. The most memorable golf marketing isn't perfect—it's passionate and unapologetically honest.



5. Sales Copy, Video Scripts, Stories, Emails

Marketing is salesmanship in print, video, and audio. Your marketing is dead on arrival if your message doesn't grab attention and compel action. Most copywriting in the golf industry is pathetic corporate speak, too often, obviously written by a nongolfer.

The best golf marketers master the art of:

- Writing irresistible headlines that stop golfers in their tracks
- Making the reader feel part of the story, not an outsider looking in
- ☑ Creating compelling email sequences that nurture and convert
- Crafting engaging video scripts that hold attention and inspire action
- Using stories to sell, not just facts, creating emotional connections
- Building urgency and scarcity, making people act now instead of later

Every piece of content should **persuade**, **entertain**, **and convert**. Top golf brands that invest in copywriting and storytelling **dominate their competitors because** strong, engaging content builds trust, excitement, and loyalty—while weak copy gets ignored.

Think of marketing as a conversation, not just a pitch. The best emails, ads, and videos speak directly to golfers' desires and pain points, making sales feel natural. Emotion, humor, and curiosity keep them engaged, while the right words turn casual browsers into loyal customers. Master copywriting and your marketing will never feel like selling—it will feel like a must-have invitation to something great.



6. Be in the Entertainment Business at Every Touch Point

Golf is not just a sport; it's entertainment. Every aspect of your facility and marketing should reflect that. If your emails, videos, and promotions aren't entertaining, they will be ignored. The best golf brands capture attention first, then sell.

- ☑ Your emails should be fun, engaging, and story-driven
- ✓ Your videos should entertain first, inform second
- ☑ Your website should feel like an experience, not a brochure
- ✓ Your driving range should have music, games, and challenges
- Your clubhouse should be a social hub, not just a building
- ☑ Your pro shop should feel like a boutique, not a storage room
- ☑ Your putting green should be an interactive space for fun and competition
- Your meals and drinks should be an experience, not just an offering
- ☑ Your first tee should have energy, excitement, and a great atmosphere
- ☑ Your bathrooms should be clean, modern, and even themed for the experience

If you want more customers, you must entertain them before they ever consider buying from you. People consume content that makes them feel excitement, curiosity, and inspiration. You make your brand unforgettable by weaving entertainment and storytelling into your marketing. Every touchpoint, from the first email to the last putt, should make people want to return for more.

Further Study Golf Marketing Masterclass Wow Factor



7. Be Unique Everywhere You Can, But Don't Try to Be Everything to Everyone

Golf courses, resorts, and instructors often make the mistake of trying to appeal to everyone—which results in appealing to no one. Instead, differentiate yourself.

- Develop a strong brand voice (Bold? Luxurious? Quirky?)
- ✓ Create signature experiences (Night golf? Exclusive events?)
- Stand out in your content (Avoid generic golf clichés)
- Offer a unique membership model (Flexible plans? VIP perks?)
- ☑ Design eye-catching course aesthetics (Bold signage? Themed holes?)
- ☑ Incorporate technology creatively (Augmented reality course tours or smart scorecards?)
- ☑ Partner with unexpected brands (Luxury car makers? High-end whiskey brands?)

The key is specialization. Define what makes you different and focus on it. This will attract your ideal audience and increase their loyalty and willingness to pay a premium for your services. The more niche you become, the stronger your position in the market will be.

Additionally, consistency is essential—your unique identity should be reflected in everything from your website and social media to your clubhouse experience and customer interactions. A clear, distinctive presence builds recognition and makes it easier for people to remember and recommend you. In a crowded market, standing out is your most significant advantage.



Al is great until it's not.

8. AI Will Play an Increasing Role, But Don't Forget the Human Touch

Al is amazing and will revolutionize golf marketing in 2025—but Al alone won't sell golf. Golf is an emotional, personal game, and human connection still matters. Use Al for:

- Generating content ideas for newsletters and blogs
- Personalized customer follow-ups
- Optimizing ad campaigns
- ☑ Dynamic pricing adjustments based on demand
- Al-powered chatbots for instant customer service
- ✓ Automated tee time scheduling and reminders
- ☑ AI-driven swing analysis and coaching suggestions
- ☑ Predictive analytics to anticipate member needs

Automate basic functions at the club while ensuring your brand voice remains human, passionate, and personal. The best marketing combines AI efficiency with human creativity and authenticity. Golfers are more likely to engage when they feel like a genuine person is behind the message rather than a faceless algorithm. AI should be leveraged to enhance productivity, not replace the personal interactions that build trust and loyalty. The best marketing campaigns in 2025 will use AI tools to create efficiency while keeping an authentic human voice at the center of communication.



9. Train Your People How to Sell

Most golf courses and resorts don't have a marketing problem—they have a **sales problem**. They attract inquiries, get website traffic, and receive phone calls, but their staff **doesn't know how to close**. If your team isn't skilled at turning interest into action, you're **leaving money on the table**. A well-trained sales team can **increase bookings**, **boost revenue**, and create loyal customers who return again and again.

Why Sales Training is Essential

Many golf course employees see themselves as **service providers**, **not salespeople**. However, **every interaction is a sales opportunity** at the pro shop counter, in a lesson booking, or during a tournament inquiry. Without proper training, staff members often:

- Fail to ask for the sale.
- Don't know how to handle objections.
- Let leads slip away without following up.

How to Build a Sales-Driven Culture

▼ Train Your Staff in Sales, Upselling, and Retention

- Teach them how to identify customer needs and present the right solutions.
- Role-play common objections (e.g., price concerns, scheduling conflicts) so they're prepared.

• Show them how to **upsell and cross-sell**—for example, turning a tee time booking into a golf package with lessons or dining.

☑ Create Email & Phone Follow-Up Systems to Re-Engage Leads

- Automate follow-ups for inquiries that don't immediately convert.
- Implement a structured **call-back system** for golfers who show interest but haven't booked.
- Use personalized email sequences with special offers, reminders, and testimonials to nurture leads.

Optimize Your Website to Convert Traffic into Bookings

- Ensure your **booking process is simple and seamless**—no unnecessary steps or complicated forms.
- Add live chat or Al-driven chatbots to answer inquiries in real-time.
- Use **clear calls to action (CTAs)** and social proof (reviews, testimonials) to increase conversions.

Every Touchpoint Should Be Designed to Convert

Sales training isn't just for the pro shop staff—it should extend to:

- Golf instructors selling lessons.
- Event coordinators booking tournaments and outings.
- Front desk staff handling membership inquiries.
- Food & beverage teams upselling at the restaurant.

The Impact of Sales Training on Revenue & Retention

Investing in sales training means:

- Higher conversion rates from website visits, phone calls, and walk-ins.
- More repeat business due to better customer experiences.
- Increased per-customer revenue through upselling and retention strategies.

A marketing campaign can generate leads, but **your sales process turns them into paying customers**. If your team cannot close, your business cannot grow. Make sales training a priority, and watch your revenue climb.

Sales Training Solution: Click Here and watch sales dramatically increase in days!



Give Your Children The Life-Changing Gift of Golf

10. The Vital Importance of Content Marketing on LinkedIn, Blogs, Emails, and Community Sites

In 2025, content marketing isn't just an option—it's the foundation of a strong brand presence. Golf businesses consistently producing valuable content will build trust, grow their audience, and drive conversions. Instead of chasing short-term social media trends, focus on long-term content strategies that engage and educate your audience.

- LinkedIn Thought Leadership Share insights, case studies, and industry trends to position yourself as an expert in golf, coaching, or club management.
- Blog Articles That Rank Optimize search engines with high-quality blog posts about golf tips, industry changes, and course management strategies.
- Email Marketing That Converts Build an engaged email list and send regular newsletters, promotions, and valuable content to keep your audience engaged.
- Community-Driven Engagement Foster discussion in private communities and niche platforms where your ideal customers spend time.

A strong content marketing strategy ensures you remain top of mind while creating a deeper connection with your audience. The key is consistency. Regular, high-value content will attract the right customers and establish long-term loyalty.



11. Experiential & Event-Based Marketing

Golfers don't just want to play golf; they want memorable experiences. This is why experiential marketing is one of the fastest-growing trends in the industry.

- ✓ Host exclusive events (Night golf, themed tournaments, corporate outings).
- Retro Golf Day featuring 1980s equipment, seminars on bucket-list courses, and wine, beer, and whisky tastings.
- ☑ Create unforgettable golf experiences (Luxury trips, celebrity clinics).
- ✓ Personalize experiences to match your audience's interests, ensuring maximum engagement and satisfaction.
- ✓ Offer high-value engagement (Custom fittings, VIP coaching sessions).

People remember experiences more than ads, and the more unique, the better. Events and experiences generate strong word-of-mouth marketing, social media buzz, and long-term customer loyalty. A well-executed event can attract new players, build relationships, and generate significant revenue through sponsorships, ticket sales, and ancillary purchases. Creating Instagram-worthy experiences that golfers can share online boosts your brand's reach and engagement.

Ultimately, great experiences don't just entertain; they create lasting emotional connections that strengthen customer loyalty and brand affinity.



12. Strategy: The Foundation of Marketing Success in 2025

Most golf businesses operate on random acts of marketing—sporadic emails, occasional ads, and inconsistent social media posts—all without a clear, cohesive plan. This lack of strategy wastes time, money, and missed opportunities. In 2025, if you don't have a well-defined marketing strategy, you're already behind your competition.

Why Strategy Matters

A strong marketing strategy isn't about doing more—it's about doing the right things consistently. It provides direction, clarity, and a framework for growth. Without a strategic approach, businesses fall into a cycle of reacting to trends and competitors rather than proactively driving their success.

Key Elements of a Winning Marketing Strategy

🔽 Plan Your Year in Advance

- Develop a marketing calendar that outlines key campaigns, product launches, seasonal promotions, and events.
- Schedule **email sequences**, social media posts, and content creation to maintain a steady presence.
- Ensure alignment between sales objectives and marketing efforts for maximum impact.

Measure Everything

- Track website traffic leads and conversion rates to understand what's working.
- Use CRM systems, analytics tools, and reporting dashboards to monitor performance.
- Identify trends in customer behavior and purchasing patterns to refine your approach.

Optimize Based on Data

- Double down on high-performing channels and campaigns while eliminating ineffective ones.
- Test ad creatives, messaging, and offers to see what resonates best.
- Leverage A/B testing and automation to maximize efficiency and results.

The Power of a Structured, Repeatable, and Data-Driven Approach

A great marketing strategy ensures that every dollar spent contributes to revenue growth. It aligns **content, advertising, and promotions** with clear goals, creating a systematic approach to acquiring and retaining customers.

Businesses that thrive in 2025 will:

- Avoid random marketing efforts and focus on strategic, high-impact activities.
- Leverage automation and AI to personalize messaging and improve efficiency.
- Create evergreen marketing assets (like email sequences and lead magnets) that generate consistent returns.

The Cost of No Strategy

Without a defined marketing plan, businesses constantly chase trends, scramble to fill gaps, and struggle with unpredictable revenue. Instead of **reacting to market shifts**, businesses with a clear strategy will quickly adapt to evolving golfer behaviors and expectations.

The bottom line? A well-executed strategy is the difference between surviving and thriving.

Click Here to Define Your Strategy Fast

The Future of Golf Marketing—Master the Game or Be Left Behind

Golf marketing in 2025 is no longer about the biggest budget—it's about who has the most innovative strategy, the strongest voice, and the deepest customer connections. The rules have changed. Traditional advertising is less effective, organic social media is dying, and AI is reshaping how businesses communicate. But at its core, marketing still follows fundamental principles: attention, engagement, trust, and conversion.

After reading *The 12 Laws of Golf Marketing*, one thing should be clear: there are no shortcuts to success. The businesses that will thrive in the years ahead will adapt quickly, build authentic relationships with their customers, and embrace a marketing strategy that blends technology with human emotion.

The Three Pillars of Future Golf Marketing

- 1. **Control Your Audience** If you don't own your database or private community, you don't own your business. Social media reach is fleeting. Your greatest assets will be a strong email list and an engaged private group.
- 2. **Create Emotion-Driven Content** Golf is a game of passion. Your marketing should reflect that through storytelling, humor, controversy, and personality. Cut through the noise with authenticity and a strong, unique voice.
- 3. Leverage Technology Without Losing the Human Touch AI, automation, and data analytics can streamline your marketing, but the real human connection still wins. Savvy marketers will use technology to enhance—not replace—their brand's voice.

What Happens Next?

The golf industry is evolving, and so should your approach. The businesses that stick to outdated marketing models will struggle. The ones that take action—building a database, owning their audience, crafting compelling messages, and creating experiences—will dominate.

So, Are you ready to master golf marketing, or will you be left behind?

Take these laws, implement them, and watch as your business transforms. Golf marketing success isn't about perfection—it's about persistence, passion, and the willingness to stand out.

Let's make 2025 the year you take control.

Let's make it happen. 💅

<u>Click Here</u> to book your Marketing Audit, with Andrew Wood to unleash your full potential.

